



Terms & Conditions

Jumpstart Package



Egoli Jumpstart terms and conditions

1. Egoli Jumpstart package can only be booked/purchased through approved agents.

2. All agents have to open a trade account with Egoli Group UK in order to sell the Jumpstart package.

3. A Jumpstart package will only be deemed booked once payment has been made to the agent.

4. The agent can only sell the Jumpstart package at the suggested retail price as agreed from time to time.

5. The Jumpstart package does not include a job nor is it in any way an offer of employment. If this type of service is required, please refer to our optional job guarantee service. The registration with a recruitment agency will be with Egoli Recruitment in London only. Information on various other agencies will be given to the client as part of the Jumpstart orientation information. It will be the client's own responsibility to register with these agencies.

6. The Jumpstart package does not include any accommodation arrangements or bookings nor does its price include any rent or deposit payments. If this type of service is required, please refer to our optional accommodation booking service.

7. It is the client's responsibility to arrive and register at the Egoli office at 2nd floor Kirkdale house, Kirkdale road, Leytonstone, London, E11 1HP to redeem the products and receive the services included in the Jumpstart package.

8. All clients need to have a valid passport as well as the right to work in the UK to qualify for the Jumpstart service

9. If a client is not living in Egoli accommodation, he/she needs to provide Egoli with a valid proof of UK address. (Please contact the Egoli office for more

information)

10. Jumpstart services cannot be offered to anyone with a criminal record in any country.

11. The services included in this package are not for sale or valued separately. The charge for this package is an administration charge for setting up and co-ordinating the delivery of these services. The Jumpstart package can only be bought as a complete package and not as separate services.

12. The Jumpstart package cannot be cancelled after the client has arrived in the UK. It can only be cancelled up to one day before departure for the UK.

13. The London orientation meetings will be done at set times on weekdays. Time slots will be given to the client on contacting the Egoli office on arrival in the UK.

14. Printed version of the orientation documents will be given to all clients and the orientation meeting is thus not compulsory.

What is included in the Jumpstart package:

- UK cell phone sim pack - on arrival or in S.A. from selected agents
- UK Bank account - this is one of the most difficult things to set-up when you first arrive in the UK. Egoli clients get special treatment at Lloyds TSB.
- Discounted INT Telephone card with £5 free credit - . You will need this to make cheap phone calls to S.A. or any other country. You can use it from any landline or cell phone (with free contract minutes) and your call gets directed through a switch that will charge the call to your pre-paid card and not the phone you are calling
- Free use of Egoli office suite - with internet, copy and print service (for duration of your stay)
- Free advice and support line -

0800 toll free line to call when you need help or advice. You have unlimited use of this facility

- Registration with Egoli Recruitment - job seeking advice and preparation*

- London Orientation info session and documents - This is an information session where we give you the basic knowledge and need-to-know information that you only learn by experience. We also cover all the basics such as health care and taxes. You also get a printed version of the orientation information with lists of all the important and useful numbers and websites, so you can refer to it whenever necessary.

- Welcome gift – this is just a little something to make you feel at home.

Contact details and Address:

Egoli Office in London is located at:

**2nd Floor Kirkdale house
7 Kirkdale road
Leytonstone
London
E11 1HP**

**Tel: 0944(0) 208 988 9110
Fax: 0944(0) 208 988 9118**

**Mail: info@egoli-uk.com
Web: www.egoli-uk.com**

Opening times:

**Monday – Friday 09H00 to 18H00
Saturday 10H00 to 16H00
Sunday Closed
Bank Holidays Closed**