



LIFT TICKET ATTENDANT

Lift Ticket Checkers are responsible for ensuring all guests have valid lift tickets and are scanned prior to loading the lift. They are also responsible for ensuring the lifts are loaded in an orderly fashion. They spend their days helping customers in all kinds of weather. As a result, enjoyment of the outdoors is a must! The job of a ticket checker is critical to the ease of loading the lifts because much of the customer's time is spent with them.

Responsibilities:

- To ensure all guests tickets are scanned prior to loading of the lift
- Ensure the lifts are loaded in an orderly fashion
- Enhance the customers' experience
- Maintain a safe environment
- Actively contribute to the development and success of yourself and your fellow workers
- To provide guests of Silver Star Mountain Resort with courteous and friendly service
- To fulfill all obligations as a member of the ticket checking team
- To achieve and maintain the highest standards; requires dedication to the team in a very challenging environment
- Provide guests with knowledge of Silver Star Mountain Resort
- Set up ski line maze and keep it organized through the day

Knowledge, Skills and Abilities:

- Minimum age of 16yrs is mandatory
- Must be mature energetic and dependable
- Customer service experience and asset
- Must possess exceptional employee and public relation skills and be of a naturally friendly and cooperative nature
- Must be mature, energetic and dependable
- Must be able to reason and react with quick thoughtful judgment while remaining calm under pressure
- Must be in good physical condition and well groomed
- Must have successfully completed Silver Star Mountain Resorts ticket checker training program
- Must have equipment/able to ride green runs
- Ability to work in an outdoor environment for long periods of time, even in adverse weather conditions

Hours:

- Per week range between 32-40 F/T and 15-32 P/T and must be flexible

Wage:

- Minimum starting wage is \$9.00 per hour + incentives for ski pass fraud

Operational Hours:

- Operation hours can range from 8am till 8pm