



Parking Host

Whistler Blackcomb's mission is to create the best memories for you... again and again!

Top five reasons to work in Operations

- 1- Working outdoors
- 2- Once in a life-time experience
- 3-Flexible Schedule
- 4-Unbelievable "corner office" view
- 5-Great team environment

Position Status: Full Time (30-40 hours/week) Part Time (16-29 hours/week) Seasonal, Hourly. **Seasonal positions can be differentiated from year round jobs as they have predefined start and end dates. These dates may vary due to seasonal business fluctuations.**

What you'll be doing:

- To be responsible for the safe and efficient parking of the assigned lot while providing courteous guest service on behalf of Whistler Blackcomb.
- To achieve and maintain the highest standards which requires dedication to the Team in a very challenging environment.
- Maintain a high quality, friendly and cooperative relationship with guests, the parking crew and other mountain staff.
- Maintain fire lane access at all times.
- At every opportunity, greet each and every guest in a friendly manner, making eye contact whenever possible.
- Strive to assist the guest before the guest asks.
- Generally provide a safe, uncluttered, litter-free environment.
- Prepare and complete any required documents.
- Inform supervisor if work areas are in need of tools, equipment or any special attention.
- Always inform supervisor of (or correct) unusual or unsafe situations not only at your assigned station, but anywhere at Whistler Blackcomb whether on or off duty.
- Perform all tasks as assigned by the Parking Supervisor, which may include assisting the Snowmaking Department.
- Comply with all procedures and policies as set out in the Employee Handbook.
- Attend all employee meetings.
- Strive to continually improve safety, service and job satisfaction.
- Carry out all responsibilities with the highest level of professionalism.
- We are a company that works together and throughout the season you may be required to assist other departments as needed.
- Live and work by our core values: Teamplay, Employee Experience, Striving to be the Best, Customer Loyalty, Honesty and Integrity, Community and Environment, and Playing Safely.
- Always show up on time, in uniform, and adhere to the grooming policy!

Qualifications:

- Must possess excellent employee and public relations skills and be of a naturally friendly and cooperative nature.
- Valid driver's BC license required, along with a satisfactory driver's abstract
- Must be mature, energetic, dependable and self-motivated.
- Must be able to reason and react with quick, thoughtful judgment, while remaining calm under pressure.
- Must be capable of performing manual tasks.
- Must enjoy working outdoors and maintain high service standards during inclement weather conditions.
- Proof of clear criminal record check.

Reports to: Lead Hand, Parking Supervisor, Parking Manager

