



Tube Park Attendant

Whistler Blackcomb's mission is to create the best memories for you... again and again!

Top five reasons to work in Operations

- 1- Working outdoors
- 2- Once in a life-time experience
- 3- Best schedule – 3 days off every week
- 4- Unbelievable “corner office” view
- 5- Great team environment

Position Status: Full Time (30-40 hours/week) Part Time (16-29 hours/week) Seasonal, Hourly. **Seasonal positions can be differentiated from year round jobs as they have predefined start and end dates. These dates may vary due to seasonal business fluctuations.**

Job Summary:

- To operate the assigned position (s) within the Tube Park safely and efficiently while providing guests of Whistler Blackcomb with courteous and friendly service. Positions include: Starter, Lift Operator, and Ticket Validator. To achieve and maintain the highest standards; requires dedication to the Team in a very challenging environment.

What you'll be doing:

- Maintain a high quality, friendly and cooperative relationship with guests, the crew and other mountain staff.
- Adhere to all operational and safety procedures; ensuring safe efficient operation of the lift and park.
- At every opportunity, greet each and every guest in a friendly manner, making eye contact whenever possible.
- Provide physical assistance to guests when required.
- Strive to assist the guest before the guest asks.
- Responsible for establishing and maintaining all operational aspects of the Tube Park including tubing lanes, pedestrian areas, signs.
- Maintain high housekeeping standards throughout the Tube Park including tool storage, spectator area, and park buildings.
- Generally provide a groomed, uncluttered, litter-free environment.
- Notify Supervisor/Lead Hand immediately of any unsafe, unusual, abnormal situations or incidents.
- Prepare and complete required documents.
- Inform Supervisor/Lead Hand if work areas are in need of tools, equipment or any special attention.
- Continually remain aware of the guest and their position in relation to tubing lanes, the conveyor lift, and anywhere else with the tubing park.
- Perform all tasks as assigned by the Supervisor/Lead Hand.
- Comply with all procedures and policies as set out in the Employee Handbook.
- Attend all employee meetings.
- Strive to continually improve in safety, service and job satisfaction.
- Carry out all responsibilities with the highest level of professionalism.

- We are a company that works together and throughout the season you may be required to assist other departments as needed.
- Live and work by our core values: Teamplay, Employee Experience, Striving to be the Best, Customer Loyalty, Honesty and Integrity, Community and Environment, and Playing Safely.
- Always show up on time, in uniform, and adhere to the grooming policy!

Qualifications:

- Must possess excellent employee and public relations skills and be of a friendly and cooperative nature.
- Must be mature, energetic, dependable and self-motivated.
- Must be able to reason and react with quick, thoughtful judgment, while remaining calm under pressure.
- Must have a strong command of English, both written and spoken.
- Must be capable of performing physical/manual duties and meet the grooming standards.
- Enjoy working outdoors and maintaining high service standards during inclement weather conditions
- Proof of clear criminal record check

Reports to: Lead Hand, Park Supervisor, and Lift Manager