

Position: Breakfast & Dinner Server - WLL

Reporting to: Duty Manager

Objective: To offer customers high quality service with professionalism and enthusiasm making the restaurant a fun and lively place.

Responsibilities:

- Prepare tables/counters for meals
- Stock the service area with supplies (e.g. coffee, glassware)
- Greet customers, present menus and/or help customers to select menu items
- Inform customers about daily specials
- Record orders and place them with the kitchen and bar
- Pick up and serve orders
- Check that customers are enjoying their meals and correct any problems
- Suggest and serve desserts and beverages
- Clean and re-set tables
- Tabulate and present bills for payment
- Describe wines to customers
- Make recommendations based on customer preferences and the food ordered

Requirements:

- The ability to serve customers cheerfully, courteously and efficiently
- Good health / grooming
- The ability to work as part of a team
- The ability to work with little supervision
- Good verbal communication skills and sensitivity to customer needs
- The ability to work calmly under pressure.
- Know proper food service etiquette
- Use the correct terminology and be able to answer questions about wines and other beverages

Qualifications:

- Be at least 19 years of age
- Have a working knowledge of B.C. Liquor Control Board regulations concerning the service of alcohol

Other Notes:

- Location: West Louise Lodge
- Subsidized accommodation: Available
- Working hours: 8 hrs per day, 5 days a week at peak period
- Bonus and various discounts available.

